

# Limited Warranty Information

The quality and craftsmanship that we manufacture into every mattress gives Comfortaire the confidence to offer the original owner a limited warranty against any defect in workmanship or materials.

## **What is covered:**

- Comfortaire warrants that your mattress cover will be free from defects in materials and workmanship for a period of one (1) year from the original purchase date.

<b>Mattress Cover</b>	
<b>Years After Original Purchase Date</b>	<b>Original Purchaser's Cost</b>
Up to 1 year	No Cost
After 1 year	Full Price

- Comfortaire warrants that all other component parts will be free from defects in materials and workmanship for a period of twenty (20) years from the original purchase date.

<b>Dreamaire Mattress Lines</b>	
Foam toppers, side rail foams, Rubber air chambers, Air systems	
<b>Years After Original Purchase Date</b>	<b>Original Purchaser's Cost</b>
Up to 5 years	No Cost
15 - 20 years	20% plus 4% of price for each year from original purchase

## **What is not covered:**

- Conditions arising from normal wear and tear. (Conditions arising from normal wear and tear include, but are not limited to, mattress cover compression, foam compression or discoloration of components.)
- Damage from tampering with or opening the warranted product or component.
- Damage from misuse or abuse of the warranted product or component.
- Damage from laundering or dry-cleaning.
- Acts of God, such as, but not limited to, lightning damage.

## **What you must do:**

- Return the warranty registration within thirty (30) days of delivery of mattress.
- Return the warranted product or component in sanitary condition to Comfortaire. Comfortaire will incur the cost of shipping up to one year from the original purchase date; after one year the return shipping to Comfortaire will be at the customer's expense.

## **What we will do:**

- In the event that repair or replacement resulting from a defect is required, Comfortaire will repair or replace (at Comfortaire's option) the defective product or component at a cost to the original purchaser based on the previous tables. The "price" is the price of the defective product or component at the time the warranty claim is made, or the price of a comparable product or component if the original product or component is no longer in production. Comfortaire will forward replacement parts via its normal shipping method.
- Comfortaire reserves the right to substitute products or components of equal or better quality, and to use or deliver refurbished products or components, in the repair or replacement of any product under this limited warranty.

## **What will void this warranty:**

- Tampering with or opening components of the warranted product or component.
- Misuse or abuse of the warranted product or component.
- Sale, transfer or other disposal of the warranted product or component.
- Failure to return the warranty registration within thirty (30) days of delivery of mattress.

## **Limitations:**

- Your exclusive remedy, IN LIEU OF ALL INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING FOR NEGLIGENCE, is limited to repair or replacement of any product or component deemed to be defective under the terms and conditions stated above. Comfortaire will bear no other damages or expenses.
- Comfortaire reserves the right to refuse to repair or replace any product or component that is returned in an unsanitary condition.
- This Limited Warranty applies only to the product as used in the United States
- This Limited Warranty is nontransferable.
- Repair or replacement of a product or component under the terms of this Limited Warranty in no way lengthens the limited warranty period.
- ANY IMPLIED WARRANTIES APPLICABLE TO THIS PRODUCT, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN LIMITED WARRANTY. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on the duration of an implied warranty, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. All claims relating to the limited warranty products should be made by contacting Customer Service at 1-800-759-0594, e-mailing customerservice@comfortaire.com or writing to: Comfortaire Customer Service, P.O. Box 9219, Greenville, SC 29604.