

Fit Body Light Limited Warranty

Elixa, Ltd. provides a 30-Day Return Window (see Return of Non-Defective Products below) and the following limited warranty. This limited warranty extends only to the original purchaser.

Elixa, Ltd. warrants this product and its parts against defects in materials or workmanship for one year parts and labor from the original ship date. During this period, Elixa, Ltd. will repair or replace defective parts with new or reconditioned parts at Elixa, Ltd's option, without charge to you.

All shipping fees both to and from Elixa, Ltd. must be paid by the customer. All returns, both during and following the 30-day period, must be affected via the Procedures for Obtaining Warranty Service described below.

All original parts (parts installed by Elixa, Ltd. at the original system build) replaced by Elixa, Ltd. or its authorized service center, become the property of Elixa, Ltd. Any after-market additions or modifications will not be warranted. The system owner is responsible for the payment, at current rates, for any service or repair outside the scope of this limited warranty.

Elixa, Ltd. makes no other warranty, either express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, or conformity to any representation or description, with respect to this product other than as set forth below. Elixa, Ltd. makes no warranty or representation, either express or implied, with respect to any other manufacturer's product or documentation, its quality, performance, merchantability, fitness for a particular purpose, or conformity to any representation or description.

Except as provided below, Elixa, Ltd. is not liable for any loss, cost, expense, inconvenience or damage that may result from use or inability to use the product. Under no circumstances shall Elixa, Ltd. be liable for any loss, cost, expense, inconvenience or damage exceeding the purchase price of the product.

The warranty and remedies set forth below are exclusive and in lieu of all others, oral or written, expressed or implied. No reseller, agent or employee is authorized to make any modification, extension or addition to this warranty.

Warranty Conditions

The above Limited Warranty is subject to the following conditions:

1. This warranty extends only to products distributed and/or sold by Elixa, Ltd. It is effective only if the products are purchased and operated in the USA. (Within the USA including US 48 States, Alaska and Hawaii.)
2. This warranty covers only normal use of the product. Elixa, Ltd. shall not be liable under this warranty if any damage or defect results from (i) misuse, abuse, neglect, improper shipping or installation; (ii) disasters such as fire, flood, lightning or improper electric current; or (iii) service or alteration by anyone other than an authorized Elixa, Ltd. Representative.
3. You must retain your bill of sale or other proof of purchase to receive warranty service.
4. No warranty extension will be granted for any replacement part(s) furnished to the purchaser in fulfillment of this warranty.

Return of Non-Defective Products

A non-defective product may be returned to Elix, Ltd. within thirty (30) days of the invoice date for a refund of the original purchase price with the following amendments/fees:

1. Elix, Ltd. will refund neither the original shipping cost nor the shipping and handling fees incurred from the products return. If the original purchase was made under a "Free Shipping" promotion then a standard \$50 fee will be deducted from any return in counter to that offer.
2. Any non-defective returns are subject to a 15% restocking fee, which percentage is taken from the final purchase price less any shipping or handling charges.
3. Quantity purchases of five systems or more are not eligible for return.

To return a defective product, please contact our Customer Service Department for a Return Merchandise Authorization (RMA) number and follow the Return of Products Instructions below. The RMA is valid for 10 days from date of issuance. **Returns will not be accepted without an RMA.** Manufacturer restrictions do apply.

Procedures for Obtaining Warranty Service

Should you have any problems with your product, please follow these procedures to obtain the service:

Contact Elix, Ltd. to discuss the problem. Elix, Ltd. Will suggest a plan to address the situation that may entail sending the entire product or a portion back for evaluation and repair or replacement, or sending out a replacement part.

After One-Year Warranty – Post Warranty Repair

For post warranty repair, the procedure is the same as outlined above. You are responsible for shipping charges both ways, current labor (\$75 per hour if not under warranty), and the current price of part(s) used in repair.

Cost of a replacement pad will not exceed \$400 and \$750 for a control console.

Technical Support:

Elix, Ltd. 800.766.4544 or 505.293.4648 or warranty@elixa.com

Customer Service:

Elix, Ltd. 800.766.4544 or 505.293.4648 or warranty@elixa.com

WARRANTY EXCLUSIONS

Elix, Ltd. is not responsible for loss of time or revenue, even with hardware failure and is not responsible for any loss of work ("down time") caused by a product requiring service. This warranty is null and void if the defect or malfunction was due to damage resulting from operation not within manufacturer specifications. It will also be null and void if there are indications of misuse and/or abuse. Elix, Ltd. has the option of voiding the warranty if any one other than an Elix, Ltd. technician attempts to service the product. Elix, Ltd. will not warrant any problems arising from an act of God (lighting, flooding, tornado, etc.), electrical spikes or surges, or problems arising out of hardware, software, or additional devices added to complement any system/component bought at Elix, Ltd.. Under no circumstances will Elix, Ltd. be responsible for any refund or remuneration exceeding the original purchase price of the product less any shipping fees. Elix, Ltd. will not be held responsible for typographical errors on sales receipts, repair tickets, or on our website. Elix, Ltd. makes every effort to make sure all information on our website is correct.